

# EDEN ROC

CAP CANA



NEW SAFETY PROTOCOLS IN PLACE  
FOR EDEN ROC CAP CANA



**RELAIS &  
CHATEAUX**



## NEW SAFETY PROTOCOLS IN PLACE FOR EDEN ROC CAP CANA

*A*t Eden Roc we are committed to the safety and wellbeing for our guests and staff. At this time after COVID 19 we feel that keeping our high standards, following precautions which we will regularly review to continually enhance safety for all.



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## TEMPERATURE

For guests that do not meet requirements, we will provide an isolation room at Eden Roc to ensure our Medical team completes proper checkups for clearance on non-Covid related conditions.



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## SANITIZATION

Sanitizer stations are installed at various accessible locations within the resort for guests to use.



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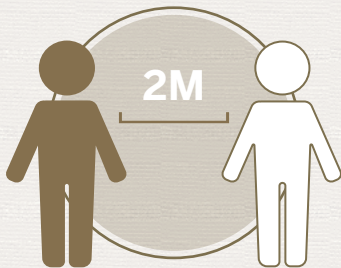
## DISINFECTION & CLEANING

All public areas surfaces are regularly cleaned with the appropriate frequencies. One being cleaned several times a day.



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## SOCIAL DISTANCING

Social distancing is observed in all public, including the dining area, bars, and pool.



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P P E S

All our staff are equipped with appropriate PPE's.





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PAYMENTS

We offer online check in upon request.



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## ROOM ACCESS

This will be limited to one person which will have access for housekeeping and turn around services.



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GUESTS

Fully vaccinated guests have the option of wearing masks in public areas within the hotel.



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LUGGAGE

On arrival the guest's luggage will be sanitized.



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**COVID-19 RT-PCR:**

PCR: results in 48 hours USD 120

PCR EXPRESS: results in 24-36 hours USD 170

**COVID ANTIGEN:**

ANTIGEN: results within 24 hours USD 50

On-site medical assistance is provided by a third-party company and cancellation fee will apply for no show.

*Costs are per person. 40 USD fee per suite will apply for in suite medical services.*



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FOR ADDITIONAL  
INFORMATION PLEASE  
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